

Terms and Conditions

Last Updated: 2024/10/03

Welcome to MAI Health Psychology!

These Terms and Conditions outline the rules and regulations for the use of MAI Health Psychology's platform, located at www.maihealth.shop.

By accessing this platform, you accept these terms and conditions in full. Do not continue to use MAI Health Psychology if you do not agree to take all of the terms and conditions stated on this page.

1. Definitions

"Platform" refers to MAI Health Psychology's website and services.

"User" refers to psychologists utilizing the platform.

"Clients" refers to individuals seeking mental health support.

2. Intellectual Property

All content, trademarks, and other intellectual property on this platform are the property of MAI Health Psychology or its licensors. Users are granted a limited license only for the purpose of using the services provided on this platform.

3. User Responsibilities

Users agree to use the platform for lawful purposes only. Users must not:

- Use the platform in any way that may damage it or impair its availability or accessibility.
- Use the platform for any fraudulent purposes.

4. No Refund Policy

All fees paid for services on MAI Health Psychology are non-refundable. Users acknowledge and agree that once payment is made, it cannot be reversed or refunded for any reason.

5. Limitation of Liability

MAI Health Psychology aims to assist users in building their practice but does not guarantee growth. In no event shall MAI Health Psychology be liable for any loss or damage arising from the use of the platform, including without limitation, indirect or consequential loss or damage.

6. Profile Creation

User profiles are created manually by our team. Each profile is reviewed by humans to ensure quality and accuracy, reflecting the responsibility MAI Health Psychology has in providing health services.

7. Cancellation of Profile or Agreement

If a client wishes to change or cancel their profile or agreement, they can do so by canceling the subscription using the receipt received for subscribing or by reaching out to health@madisonai.co.za.

8. Governing Law

These terms shall be governed by and construed in accordance with the laws of Cape Town, South Africa, without regard to its conflict of law principles.

9. Changes to Terms and Conditions

We reserve the right to amend these Terms and Conditions at any time. Any changes will be effective immediately upon posting on the platform. Users are encouraged to review these terms periodically.

10. Contact Information

If you have any questions about these Terms and Conditions, please contact us at:

Email: health@madisonai.co.za

Phone: +27 69 830 4189